



# THE SECURITY PROFESSIONALS' CASE STUDY #1: PHARMACEUTICAL CLIENT

## THE Challenge

A healthcare drug center client was faced with a variety of access and security challenges. They needed to:

- monitor, secure, and control access to the facility, and most importantly, the “controlled substance room”
- control and secure delivery flow in and out of the center
- provide appropriate access to each part of the center, based on the employee’s roles and responsibilities, no more, no less.

## THE Analysis

We approached the challenge from the perspective of “what is our client trying to protect?” We determined that they needed to secure:

1. The building facility, as a whole
2. Employees and the center from burglary and theft
3. Controlled substances/drug inventory from both theft and unauthorized use
4. Shipments and deliveries from theft and unauthorized use
5. Facility and room access, so the right personnel were getting the correct level of access and control over the right areas, based on their roles

## THE Solution

Using a strategic combination of locksmithing and security solutions, TSP deployed the following elements in their installation:

- Outdoor motion-sensor controlled lights
- Indoor and outdoor cameras, capturing every room and possible angle, giving the security guard full visibility and the owner the opportunity to monitor remotely via mobile device
- New contactless hardware and key fobs programmed for each employee with their appropriate level of access to various zones/rooms in the center
- Access control programming that each door could not open before another one closes

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