

# THE SECURITY PROFESSIONALS' CASE STUDY #4: MULTI-DWELLING CLIENT



A property management company of a 115 unit building identified multiple common security vulnerabilities – residents leaving units, keys going missing, tenants copying their own keys, construction work, and tradespeople coming and going. The building had several exit doors, lockers, storage spaces, and hallway doors in need of updates to restore overall security and convenience to the building and its residents.

## POP-A-LOCK'S Solution

1. Complete a site audit
2. Prepare a scope of work
3. Quote associated timelines



## THE INCLUDED

### Scope of Work

- **Implementing modernized master key system:** The Pop-A-Lock team created a Master Key Chart, taking into consideration who needs access to certain units, offices, common areas and storage. Once complete, the team set out to pin locks, cut keys, and label them specifically for units, storage, and common area doors. ANSI Grade 2 locks were used for this project, which are designed for superior security and durability for homes and light commercial use.
- **Providing higher security door hardware for units:** Pop-A-Lock's team of experts assessed the units and replaced old and ineffective hardware. Door wraps were needed to improve the structure and reinforce security on some of the doors that were in disrepair.
- **Securing common areas and lockers:** By replacing outdated security measures in common areas, Pop-A-Lock ensured that no previous resident or employee could access these areas. In some areas, key fobs were installed, delivering a higher level of security for property managers.
- **Updating electrical closets and parking garages:** Pop-A-Lock's locksmiths updated the worn-down hardware and cut new keys to ensure only the right people had access.

THE POP-A-LOCK WAY

## Team Approach

- 1. Scope of work and design** – Includes identifying the grades and types of locks and door hardware – like passage, entry, wraps, and finishes –needed in various areas. From there, a custom Master Key system and pinning charts are generated for new locks.
- 2. Pre-work** – Pop-A-Lock pins locks and cuts and labels keys based on specific building requirements, delivering and storing all hardware to the building a week in advance. Ahead of the updates, our team delivers keys to the property manager for distribution to residents.
- 3. Execution** – Pop-A-Lock's team of locksmiths begin working from the top floor, unit by unit. Hallway exit doors and storage doors are changed out as needed on each floor throughout the process. The advance team removes existing hardware then installs new wraps, deadbolts, and levers.

Once the project was approved to begin, Pop-A-Lock executed the work on-site in one day, helping to limit the amount of disruption to the Property Manager and residents.

When it comes to managing residential properties, it's important to deal with potential security and maintenance issues before they can cause problems for your tenants. *As one of the nation's largest and most trusted local locksmiths*, Pop-A-Lock offers personalized, creative solutions to fit your needs - ensuring that what matters most to your tenants is kept accessible, safe, and secure. **FOR IMMEDIATE ASSISTANCE, to schedule your free site and door audit, visit us at [PopALock.com](http://PopALock.com).**

### For the Key Moments in Your Life

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